My Agents

Agents are both traditional 'Travel Agents' and 'Channels' of distribution. This reduces confusion and allows one to think of an 'agent' as a business partner who sells rooms at unique prices and/or allocations.

Other functions you can perform with Agents:

- Print Agent reports.
- View an agent's booking history.
- Make payments to the Agent.
- Publish your rooms at special '**agent prices**'.
- Set Kiosk agents to use for self booking ***and*** self-check-ins.
- Set default Suppressed and Non Suppressed Agents to manage payments and business rules for your Self Check-in business.
- Send a Default Email and/or SMS message: An Agent can be notified when an online booking occurs for a Unit when they ***make an online booking via the Agents Area.***
- Create a unique Agent URL with specific Room and Rate allocations: *For example:* You might choose to 'load' (increase) your default rates by 10% to a specific Agent, and only sell the agent 40% of a specific Room Type. When the Agent went to their special web address, they would see 10% higher prices and only 40% of the available rooms.

In this section