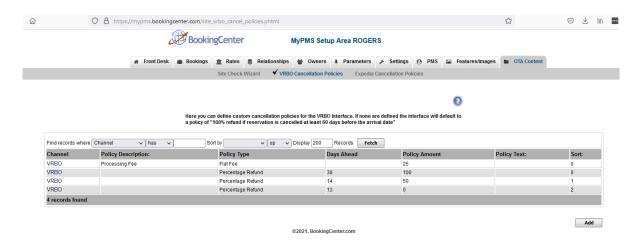
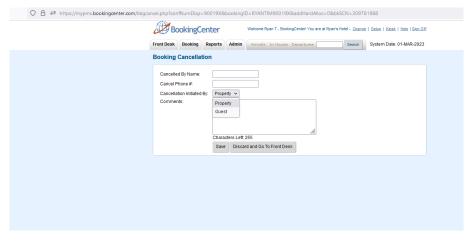
Vrbo Direct Connection - Cancellation Policies

You have the ability to define unique and/or more specific cancellation policies that will apply to Vrbo. This can be found under the Set-up > OTA Content Vrbo Cancellation Policies section.



Please note that when cancelling a reservation within MyPMS for a Vrbo reservation, you can define "Cancellation Initiated By", which includes: Property, or Guest. The pulldown menu is as follows:



Frontdesk | Phone List | Housekeeping | AR Accounts | House Accounts | Pass On Log | Night Audit
Tape Chart | Booking by Inquiry | Booking by Availability | Group Wizard | Search Bookings | Search Group Bookings