BookingCenter Online Documentation Center

We offer complete documentation for all of our PMS products including the latest versions of every application and downloadable forms. Just click on your BookingCenter system below and you will find complete user guides, manuals and further resources.

For Troubleshooting, FAQ and best practices, go to our Knowledge Base.

If you need immediate assistance, please submit a Support Ticket.

MyPMS (Cloud-based)

- Setup Wizard Guide
- MyPMS System Overview
- MyPMS Training Guide
- MyPMS User Manual
- GDS and OTA Connections
- Interfaces and Modules
- MyPMS Release Notes

Desktop PMS

- INTRODUCTION
- INSTALLATION AND SETUP
- USING THE SOFTWARE
- REPORTS

Channel Manager

- Table of Contents
- Basics
- Log On
- Property Details
- Receipts and Adjustment
- Receipt Details
- Booking Details

If you're looking for troubleshooting information, please try one of our Support Options!

Support Center

Need help? Submit a ticket

Knowledge Base

Articles and FAQ

Video Tutorials

Step-by-step tutorials