

There are specific weekends, peak seasons, and events that often warrant a unique and different cancellation and/or deposit policy. As such, you have the ability to both create a new Cancel Policy or Guarantee Policy.

Every summer (June 1st to September 15th), our property has a special event policy due to the high demand. The policy is:

This deposit is non-refundable and the remainder of the stay is charged 30 days prior to arrival. The entire stay is now non-changeable, non-cancelable and non-refundable.

- Go to Property Cancel Policy and create a specific summer cancellation policy. The example is:

Once the policy is created, it needs to be assigned to specific dates and room types/rate plans. This is done by doing to: Setup > Property > Policies > Policy Assignment. You assign this Policy to BOTH the rate and room level. Please find how this would be set-up.

Once this is done, you can confirm this is live at the rate and room level and will display all the existing guarantee/deposit as well as cancellation policies.

## Policy Assignment

View policies assigned to the property and selected rates starting at the selected date.

Policies

|           | Wednesday<br>Jun 10, 2020 | Thursday<br>Jun 11, 2020 | Friday<br>Jun 12, 2020 | Saturday<br>Jun 13, 2020 | Sunday<br>Jun 14, 2020 | Monday<br>Jun 15, 2020 | Tuesday<br>Jun 16, 2020 |
|-----------|---------------------------|--------------------------|------------------------|--------------------------|------------------------|------------------------|-------------------------|
| Cancel    | ==                        | ==                       | ==                     | ==                       | ==                     | ==                     | ==                      |
| Guarantee | ==                        | ==                       | ==                     | ==                       | ==                     | ==                     | ==                      |

## Rate Policies

| Rate             |            | Wednesday<br>Jun 10, 2020 | Thursday<br>Jun 11, 2020 | Friday<br>Jun 12, 2020 | Saturday<br>Jun 13, 2020 | Sunday<br>Jun 14, 2020 | Monday<br>Jun 15, 2020 | Tuesday<br>Jun 16, 2020 |
|------------------|------------|---------------------------|--------------------------|------------------------|--------------------------|------------------------|------------------------|-------------------------|
| AAA Rate         | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |
|                  | Guarantee  | ==                        | ==                       | ==                     | SUMDEP                   | SUMDEP                 | SUMDEP                 | SUMDEP                  |
|                  | Commission | 15.00P                    | 15.00P                   | 15.00P                 | 15.00P                   | 15.00P                 | 15.00P                 | 15.00P                  |
| AARP Rate        | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |
|                  | Guarantee  | ==                        | ==                       | ==                     | SUMDEP                   | SUMDEP                 | SUMDEP                 | SUMDEP                  |
|                  | Commission | 15.00P                    | 15.00P                   | 15.00P                 | 15.00P                   | 15.00P                 | 15.00P                 | 15.00P                  |
| Government Rate  | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |
|                  | Guarantee  | ==                        | ==                       | ==                     | SUMDEP                   | SUMDEP                 | SUMDEP                 | SUMDEP                  |
|                  | Commission | 15.00P                    | 15.00P                   | 15.00P                 | 15.00P                   | 15.00P                 | 15.00P                 | 15.00P                  |
| Military Rate    | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |
|                  | Guarantee  | ==                        | ==                       | ==                     | SUMDEP                   | SUMDEP                 | SUMDEP                 | SUMDEP                  |
|                  | Commission | 15.00P                    | 15.00P                   | 15.00P                 | 15.00P                   | 15.00P                 | 15.00P                 | 15.00P                  |
| Promotional Rate | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |
|                  | Guarantee  | ==                        | ==                       | ==                     | SUMDEP                   | SUMDEP                 | SUMDEP                 | SUMDEP                  |
|                  | Commission | C10                       | C10                      | C10                    | C10                      | C10                    | C10                    | C10                     |
| Rack Rate        | Cancel     | ==                        | ==                       | ==                     | SUMMER                   | SUMMER                 | SUMMER                 | SUMMER                  |

We do recommend reaching out to the BookingCenter support department when this is complete to confirm the set-up was done correctly.

## GDS Profile

1. Located at: Setup > Property > Policies