

Agent Types

There are three general types of Agents, each of which can have multiple channels depending on the online distribution channels you choose to set up. Some Agents are set up by BookingCenter (Master Agents), some are created by you (MyPMS Agents) and some are added automatically after you have signed up for an OTA contract Rate program (Net Rate Agents).

Agent Types (See [Agent Types](#) for more details)

- **Master Agents:** These agents control the availability and rates to your basic channels: They must have allocations in order to function properly.
- **PMS Agents:** These are "special" agents that you have set up in the [My Agents](#) area. This Agent is also used to set up [Promotional Codes](#).
- **Net Rate Agents:** These agents will only be visible if you have signed up for a Contract Program with a major OTA

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